



PO Box 1028
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Tucuman, NM 88401
575-461-0433 Pasa 8

Temporary Operation Procedures for Santa Rosa Branch Effective 3/23/2020

Members:

The health and safety of our staff and members is a priority for us here at Everyone's Federal Credit Union. **As an abundance of caution, our Santa Rosa branch location will be conducting business primarily through the drive up window beginning 3/23/2020.**

If a member needs to enter the building, they will be screened prior to entering. Two (2) members will be allowed into at a time.

These operational procedures are temporary and will be reviewed during the next two (2) weeks in order to determine if extending them is necessary.

During this you will still have access 24/7 to our **online banking platform, mobile app**, 24 hour audio response (575-461-0433, option 1) and ATMs through the CUAnytime network. The **Co-Op Sprig App** can also be utilized for mobile deposit capture if necessary.

Rest assured you will continue to have access to your money and that your money is safe with the credit union and is insured up to \$250,000 by the NCUA (National Credit Union Administration).

Appointments can also be made by calling (575) 472-1231.

If you, our member, are being financially impacted by the Coronavirus (COVID-19) please contact your local branch or the main office at (575) 461-0433, option 2 in order to discuss your concerns.

As we continue to monitor the situation regarding COVID-19, we want everyone to be safe and healthy. We encourage members to make wise decisions as to where you travel and who you come in contact with. Please remember to wash and sanitize your hands and items that you regularly come in contact with. **Also, if you are not feeling well, please do not enter the building.**

Thank you for your consideration.